



THAT'S
OUR
WAY



United Way of
Lancaster County

2022-2023 COMMUNITY REPORT



United Way of Lancaster County

1910 Harrington Drive Suite A
Lancaster, PA 17601

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OUR MISSION

To advance the education, economic mobility, and health of our community by mobilizing resources, people, and organizations.

OUR VISION

An equitable Lancaster County where every individual has an opportunity to succeed, and the entire community thrives as a result.

UNITED WAY OF LANCASTER COUNTY STAFF

Nikita Alomia, Bookkeeper

Neryarleene Andino, Database Assistant & Resource Navigator

Aiza Ashraf, Director of Equity and Community Impact

Jobany Bedoya, Senior Director, Resource Development

Damaris Colon, 211 Resource Navigator

Vince Cronin, Finance Manager

Rebecca Davis, Events Manager

Tamala Delgado, 211 Digital Communications Specialist

Patricia Espinosa-Vargas, Director of PA 211 East

Kyle Gamble, Videographer & Digital Content Manager

Jenifer Horn, VITA Associate Director

Patricia Houser, 211 Database Manager

Joel Janisewski, Director of Volunteer Center and Community Listening

Wendy Jarrett, VP, Human Resources

Jarissa Johns, 211 Resource Navigator

Julie Kennedy, Associate Director of Community Initiatives

Maria Lapp, Finance Director

Lauren Leshner, Special Projects Manager-211 Regional

MaryAnn Lugo-Rodriguez, 211 Resource Navigator / Housing Specialist

Kim Maldonado, Director of Volunteer Income Tax Assistance (VITA)

Lysandra Matos, 211 Resource Navigator

Janeen Maxwell, Grant Development Director

Eileen Ondra, Lead Domestic Violence/Housing Specialist 211

Jasmine Ovando, 211 Resource Navigator

Aileen Pachenco, 211 Resource Navigator

Keith Radecic, Chief Operating Officer

Timothy Rezendes, Database Administrator

Ajaysa Rivas, Corporate Executive Manager

Yanitiza Roman, Bilingual Resource Navigator – SACA

Jasmine Rosas, 211 Database Assistant/Resource Navigator

Jazcity Santana, 211 Resource Navigator

Emily Schaeffer, Development Operations Manager

Madeline Seiler, Director of Marketing & Communications

Nikki Shenk, Quality Assurance & Resource Navigator

Anna Smucker, Graphic Designer

Timothy Stuhldreher, One United Lancaster Editor

Lorna Swinton, 211 Resource Navigator

Logan Vega, Housing Specialist, Eastern COC

Tyler Wegert, Digital Content Coordinator

Barbara Zercher, Director of Stewardship

WELCOMING OUR NEW PRESIDENT & CEO

That's OUR Way

I was 16 years old when I made my first independent philanthropic decision. As a new employee at my favorite mall store, orientation included a United Way workplace campaign. I chose an amount that felt meaningful to me, and I selected a program close to my heart. While the amount was probably small, it was incredibly empowering to have an impact on making my community better and to be a part of something bigger than just me.

Today, I am honored and inspired to assume the role of President and CEO for United Way of Lancaster County, PA. I'm thrilled to be able to empower others to have impact on their community in so many ways. I'm privileged to work alongside a talented team, dedicated board members and volunteers, and the generous Lancaster County community as we build on the important work of an organization that has been supporting Lancaster County for almost 100 years!

As the new CEO, I invite you to be part of something bigger. The U in "That's OUR Way" signifies the importance of YOU, the individual, in our mission to advance the education, economic mobility, and health of our community. Just like there was a place for me, with my small gift when I was 16, we have a place for YOU here. Whether it is volunteering during the Week of Caring, working with VITA, sharing the resource that is 211, making a financial gift that feels impactful to you, or a myriad of other ways, I hope you will join us as we come together to transform the caring power of Lancaster County into positive, big-picture impact.

Kate Zimmerman
United Way of Lancaster County
President & CEO



"The U in 'That's OUR Way' signifies the importance of YOU, the individual, in our mission to advance the education, economic mobility, and health of our community."

BOARD OF DIRECTORS

- Deepa Balapur
- Deborah Brandt
- Brian Carson
- Monika Chap
- Tina Citro
- Salena Coachman
- Michael Diller
- Toni Donovan
- Ben Eison
- Mike Frey
- Robert (Bob) Gantz
- Robin Goodson
- Nicole Hackman
- Ole Hongvanthong
- Alisa Jones
- Sharee Livingston
- Sarah Lesser
- Aidalis Lopez
- Jose Lopez
- Willonda McCloud
- Claire Mooney
- Raji Nair
- Stephen Nieli
- Rakesh Popli
- Victor Ramos
- Beth Riley
- Caleb Setlock
- Ted Sickler
- Brooke Smith
- Krista Wismer

TOCQUEVILLE SOCIETY

LA TABLE RONDE DE MILLIONS DE DOLLARS (Million Dollar Roundtable)

Elva B. Wilson*

ORDRE DE LIBERTE (\$25,000-\$49,999)

David R. & Tamela J. Fassnacht
Rick & Jessica Rodgers

MEMBRES DE LA SOCIETE (\$10,000-\$24,999)

William W. & Susan C. Adams
Robert F. & Laura L. Beard
Hans G. Bell
William Bronstein
Douglas & Karyn Cadle
Nevin & Kathleen Cooley
Susan & Jerry Eckert
Wendell L. Funk, MD
Thomas & Sarah Gehret
Mrs. Bernice K. Gerhart*
Mike & Kathy Granbois
Vic Grizzle
John K. Herr III & M. Diane Koken
S. Dale & Sadie High
Donald & Boots Horn
David & Jean Hosler
Joanne M. Judge & Rick Oppenheimer
Tom & Sharon Kennedy
Stephen & Veronica Kepchar
Walt & Fran Legenstein
Donald & Susan Maier
Molly & Monty Milner
Jim & Joan Moss
Roger & Grace Moyer
Lori Pfoutz
Mike & Andrea Shirk
James E. & Mary E. Shreiner
Ronda P. Toews
Paul W. & Judy S. Ware
George & Nancy Weaver
John Wilder
Linda & Jeff Wright
Anonymous

*Deceased

EQUITY

Project Blueprint

First started in the 1980s, Project Blueprint is a training program designed for underrepresented and diverse community members who aspire to serve on nonprofit and public governance boards. In 2022, our organization formed an equity committee to re-calibrate Project Blueprint after a brief hiatus.

Our updated program equips participants with training and resources, enabling them to effectively assume significant leadership roles on the boards of these organizations. This program also offers training to organizations that are prepared to delve deeper into addressing inequity at the board level. It aims to educate them on becoming authentically inclusive, culturally competent, and welcoming to a diverse array of board members.

Organizational Cohorts: In May 2023, United Way of Lancaster County celebrated the graduation of the first Organizational Cohort of Project Blueprint. The cohort was comprised of the following five organizations: AIM to Empower; American Heart Association – Lancaster/Lebanon; Lancaster Downtowners; Meal on Wheels and The Mix. Over the course of six months, the executive leaders and board members of these

organizations explored strategies to lower barriers and promote cultural competence to ensure broad, equitable representation.



Above: Project Blueprint graduates
Left: Participants in a Project Blueprint meeting

Level Up and Launch

The Level Up and Launch grant fellowship invests in new, innovative programs within the community. Twenty community-based organizations submitted proposals to introduce new programs or transform existing ones. Our organization serves as a strategic steward of the community dollars designated to community impact through Level Up & Launch.

For United Way of Lancaster County's first Level Up and Launch grant fellowship, we challenged organizations to break through the boundaries of their budgets and share their brightest & best ideas. We applaud the work of the 11 Level Up and Launch grant recipients – community based organizations who, with the help of these grant funds, generated fresh new ideas that broke conventional standards and introduced innovative models of community programming.



Grant recipient The Mix, Student Media Center Project



Grant recipient Lancaster Rec, STEM Education / Esports



11 LEVEL UP AND LAUNCH GRANTS AWARDED TO SPUR INNOVATION,

\$750,000 BACK INTO OUR COMMUNITY

LEADERSHIP SOCIETY

DIAMOND LEADERS (\$7,500-\$9,999)

Mark & Patty Fitzgerald
Tim & Sheila Oostdyk
Kristin Wiest & Michael Winters
Kenneth L. Woodruff

PLATINUM LEADERS (\$5,000-\$7,499)

Kathryn & Steve Borkgren
Bob & Patty Ford
Scott & Lynn Fyfe
Aimee Graybash
Jim Hipolit
Katherine B. Kravitz
Curt & Kim Myers
Art & Marcia Pangburn
Beth & Dominic Rice
Bob & Robin Stauffer
Angela Stewart
Stephen & Patricia Stockwell
Mike & Sandy Wege

GOLD LEADERS (\$2,500-\$4,999)

Carolyn J. Beam
Andrew K. Bittinger
Chris Brown
Scott & Kay Burky
Lourdes Cho
Amedeo & Tina Citro
Salena Coachman
Brienne & Matthew Cramer
Krista & Michael Darr
Stephen Daukaus
Michael & Debra DeBerdine
Becky Eshbach
Francis & Suzanne Fox
Brett Gagnon
John Gerdy
Tom Gobble
Judy A. Haas
Jeffrey S. Harsh
Kenneth E. & Louise Hess
Steven & Elizabeth High
Kim Hippert-Eversgerd
Jeremy Horning
Bjork Hupfeld
Wendy & Dan Jarrett
Pamela Jocsak
Scott, Rose & Owen Krause
James Lamberg
Susan Lonergan
Thomas Neilson Lord
Michael J. Lorelli
Aaron Markow
Brian & Melissa McCollough
Stephen & Jessica Nieli
Krystyna & Peter Oleske
John & Sherrie O'Quinn
Elwood & Lori Pickell
Dr. Andy Probolus & Marianne Smith
Kevin, Melissa, Acacia, & Iriana Ressler
Nicholas Richardson
John & Joyce Saeger
Amy L. Sahn
R. Clair & Doris Sauder
Joe Scholly
Anthony & Susan Seitz
Shawn & Wendy Serfass
Rich & Ethel Sheidy
E. Follin Smith
Mark & Maria Swomley
Paul J. Szykman
Bernadette M. Taylor
John W. & Anne B. Tennis
Ann Treier
Jeremy Tshudy
Michael Walmer & Elizabeth Masciale-Walmer
David & Katie Wilkinson
Mr. & Mrs. Andrew B. Yehl Sr
Stacey & Robert Youcis
Jeffrey Youngquist

LEADERSHIP SOCIETY

SILVER LEADERS (\$1,500-\$2,499)

Timothy J. Angstadt
 Stacy Artz
 John Ashley
 Tyler & Heather Ashley
 Douglas & Tami Barton
 Patrick Baumann
 Rick & Cheryl Bennett
 Nancy L. Bieber
 Christopher J. Bigos
 Jim & Karen Biondolillo
 Beth Y. Bowers
 John & Joanne Bowman
 Robert K. Bowman & Christine E. Kennedy
 Michael Bresnahan
 Lofi & Keith Brodbeck
 Christopher Brown
 Steve & Karen Campbell
 Dan & Jane Conrad
 Steven Cook
 Annalisa Crannell & Neil Gussman
 Lisa DeCoste
 David Donnelly
 Joe & Tina Entenman
 Sherry Epler
 David & Jennifer Freedman
 Jill & Michael Frey
 Chad M. Fritz
 Mario Gallelo
 Jean M Galliano
 Agnes Gentile
 William Glick
 Darryl & Dominique Gordon
 Cynthia Hart
 Suzanne Hartshorne
 Jill Ranck Hauck
 Andrew & Lindsay Hinkley
 Kathy Lynn Horne
 Kathleen Iglar
 Mr. Richard L. Jackson
 Mark & Chrissy Katkovicin
 Ron & Denise Kennedy
 William W. & Mary Ellen Kopetz
 Tracey Lavallias
 Stephanie Lavenberg
 Don & Joanne Lee
 Joseph & Kristy Legenstein
 Sheri Leo
 Benton Levegood
 Keefe Long
 Eric T. Luckenbaugh
 Mr. & Mrs. Anthony M. Macinanti
 Monica Maheshwari
 Gladys Malone
 Jess Malone
 Salvatore F. Marone
 Heather Maxfield
 Don & Michelle McCann
 Anne McGrann
 Marian McKee
 Susan L. McMullen
 Kristina J. & Henri P. McVey
 Ronnie & Ilse Medlock
 Miller Family
 Gregory Musser
 Richard Myers
 Michael D. Nicodemus
 Gregory Radanovic
 Vivian K. Ressler
 Timothy & Jennifer Riley
 Todd & Angie Sargent
 Tristan Schoiack
 Timothy Schrum
 Tom & Jolein Shenk
 Sharon M. Sherban
 Iwona Shillingford
 Ms. Kimberly H Shirker
 Mark & Laureen Smith
 Mark & Jennifer Smith
 Dan & Georgia Steinbacher
 Lawrence K. Stinson
 Susan Stone
 Rick Stoutd
 Bruce & Leslie Tahsler
 Glenn & Gail Walz
 Galen & Tiffany Wenger
 Melissa Wright
 Kristen & Andrew Zulkosky

PA 211 EAST






211 is the most comprehensive source of information about local resources and services across the country. 211 contacts include calls, web chats, and text messages from neighbors looking for help meeting basic needs like housing, food, transportation, and health care. The 211 service is provided across the United States by more than 200 organizations. United Way of Lancaster County operates PA 211 East, which serves 7 counties (Berks, Carbon, Lancaster, Lebanon, Lehigh, Northampton and Schuylkill).



Highlights from the past year include United Way of Pennsylvania granting PA 211 East funding to hire six Resource Navigators and one Quality Assurance Specialist. Also, PA 211 East and SACA (Spanish American Civic Association) came together to hire a Bilingual Resource Navigator/Case Manager that is embedded at SACA's offices, available to help families seeking services in-person, five days a week.

29%
 increase in volume for
 phone, email, text, chat, and
 social media contacts

Most Common Needs

-  **Housing (41,429)**
-  **Income Assistance (11,739)**
-  **Utility Assistance (8,031)**
-  **Individual, Family & Community Support (5,119)**
-  **Food/Meals (3,438)**



VOLUNTEER INCOME TAX ASSISTANCE



Volunteer Income Tax Assistance (VITA) continues to push forward after a few years of setbacks due to COVID-19. In 2023, we increased our number of tax returns prepared during tax season to 8,881. But we won't stop there. We are continuing with tax preparation services on a year-round basis. The hard work of our

170 volunteers at 19 locations resulted in \$8,989,991 of refunds and saved \$2,424,513 in tax preparation fees. That's \$11,414,504 staying in Lancaster County. On average, clients eligible for a refund netted \$1,201.

8,881
 TAX RETURNS
 PREPARED IN 2023

\$1,201
 AVERAGE TAX REFUND

\$8,989,991
 TOTAL REFUNDS FOR VITA
 CLIENTS IN 2023

LEADERSHIP SOCIETY

BRONZE LEADERS (\$1,000-\$1,499)

Heather Ace
 Daniel Adamo
 E. Kaeden Almodovar
 Melanie Anderson
 Stephen F. Anzaldo
 Powell W. Arms
 Joe & Deb Arthur
 Donald & Thelma Aurand
 Alfreda Baer
 Mihele Bainbridge
 David E. Barber
 Joel Barnett
 Dennis Barton
 Julie Bealer
 Nelson & Sandy Behmer
 Jody Benard
 John T. Bertz
 Jose A. Betancourt-Alicea
 John Bettini
 Stephanie Biddle
 Andrew R. Black
 Kenneth Blessing
 Bruce & Deana Blom
 Matthew Blyth
 William Boben III
 Robert & Reba Bolinger
 Debbie Bortz
 Stephen Borza
 Alex Brame
 Deborah Brandt
 Cheryl Brida
 Richard & Nancy Brown
 Robert Brown
 Scott Bruso
 John Buckwalter
 Mr. David Burdyn
 Peter Burke
 Susan Burkett
 William Matthew Buss
 Christopher Calzaretta
 Michael & Melanie Canfield
 Ying Carbaugh
 Monika Chap
 Jerry & Karen Chase
 Tracey J. Ciesnolevicz
 Robert Cisneros
 Mr. & Mrs. Forrest F. Collier
 Thomas Conery
 Harry & Kristina Connell
 John D. & Catherine L. Cox
 Bret & Pam Daniels
 Gary & Jane Davidson
 Seth & Mary Beth Davidson
 George Decker
 Marc Dell
 Michael Denk
 Srinivasa S. Devarkond
 Beth Dipaolo
 Robert & Abby Dodds
 Susanne & Frank Dombrowski
 James Dougherty III
 Douglas & Valerie Downing
 Nina Dyer
 Jeannette & Geoff Eddowes
 Maria DiStravolo Elliott
 Colette & Steve Evans
 Janine & Peter Faben
 Marty & Jill Fidler
 Jose Figueroa
 Crystal Flanagan
 Carolyn Flint
 Elizabeth Ford
 Jenn Forester
 Angelique Frees
 Paul W. Frick
 Karen Frye
 James Gallagher
 Mark C. Gangl
 Jeremy Ryan Geib
 Geisenberger-Sable Family Fund
 Marjorie M. Gerhardt
 Henry H. Gibbel
 Henry R. & Jolyn Gibbel
 Jerry & Monika Glenn
 Kenneth & Hope Glidden
 Glenn Grasso
 Casey Graybill-Denk
 Jennifer Groff
 Lori Buffington Guiseppe
 Mark A. Hackenburg

LEADERSHIP SOCIETY

BRONZE LEADERS (\$1,000-\$1,499) *continued*

Barbara Hall & Michael Frailey	Brian Lois
David & Katherine Hankin	Louis Lombardi
Paul J. Heim	Mitch & Michelle Long
Rick & Mary Heisey	Mr. Scott A. Lutz
Jeffrey Hendershot	Michael Lyons
Erin L. Hershey	Carol Macking
Katherine Hicks-Courant	Mr. Dave P. Madonna
Joseph & Beth Ann Hinnenkamp	Joye Mills Mahler
Rebecca Hodson	Edward Maloney
Lori L. Hoffman	Mr. & Mrs. Arthur K. Mann
Bret Hoffmaster	Mr. & Mrs. Paul Mattaini
Peter & Susan Hondru	Gary A. Maurer
Jennifer Hood	Josephine Mauriello
David & Barbara Hornberger	Lori McDonald
Tamera Hrynkow	Lindsay McGuire
Richard Hull	Julie McNamara
Robert & Carol Johnson	Elli & Jon Miller
Stephen Johnson	Kevin Milligan
Alisa Jones	Claude & Julie Minnick
Bryan Jones	Scott & Patti Monteith
Stuart & Veronica Juppenlatz	Brad Mowbray
John P. Kalafut	Brandon Moyer
William Karr	Kathrine Muramatsu
Karomfly Household	Scott Murr
Luke Keeny	Stephen Murray & Anne Jackson
Dr. Ann S. Keim	Evelyn Neff
Bill & Ellen Kepler	Meghan Neff
Heather Kienle	George W. Nichols
Jubum Kim	Tim Nieman
Jim & Maureen Klahr	Mr. John K. O'Connell
Van & Lisa Knox	Cindy O'Neill
Keith & Nicole Koger	Trevor L. Orth
Deanna Koppenhofer	Carl & Ellen Pike
Robert M. & Hale A. Krasne	Robert & Cheryl Poli
Eric D. Krimmel	Rick & Vanessa Rankin
Mr. Daryl B. Krushinsky	Phoenix Rann
David & Holly Kutz	Reese Family
Albert L. Laird	Todd & Jodie Reinhart
Rebecca Lanzino	Pamela & David Reist
Jennifer Lauver	K Remick
Marcia & Larry Lefever	Sean & Cheri Reynolds
Sarah Lesser	Ralph Richard
Michael Lessig	Frank Richardson
Nicole Leuthe	Garcia Ridsen
Walter Loht	DeLayne Lavenia Robinson

ONE UNITED LANCASTER



One United Lancaster is an independent, nonpartisan source of Lancaster County community news, founded and powered by United Way of Lancaster County. One United Lancaster continues to build its reputation as a trusted local news provider. In 2022-23, we reported in depth on topics including racial equity, food insecurity, homelessness, affordable housing and the environment — issues in which Lancaster County nonprofits are intensively engaged and which matter for our area's present and future wellbeing. Visit One United Lancaster's website at oneunitedlanaster.com.



Sponsorship provided by:



6,900
AVERAGE READERS OF
THE WEEKLY NEWSLETTER
(25% INCREASE)

4
KEYSTONE MEDIA
AWARDS IN 2023

3.7x
GROWTH IN MONTHLY
WEB PAGE VIEWS

3,260
POSTS ON
THE WEBSITE

WOMEN UNITED

Women United is a global, growing force of more than 75,000 women dedicated to creating a world of opportunity – for everyone. The mission of the Women United affinity group here at United Way of Lancaster County is to invest in the betterment of Lancaster County women. Member contributions are invested in programs and initiatives through an annual rotating grant process focused on education, financial empowerment and health.

In the 2022-2023 grant cycle, Women United proudly distributed \$60,000 in grant funds to the following organizations doing work in Lancaster County to improve women's financial stability:



Patients R Waiting: Diversifying Doula Initiative (DDI)



DDI aims to train women of color (WOC) to become doulas, provide expectant mothers of color in Lancaster County with free doula services, and conduct research on maternal health outcomes as a result of this initiative; all in an effort to address the maternal mortality crisis in the United States for WOC. Grant funding through the Women United Grant will allow the initiative to continue its mission. In 2020, the number of doulas of color increased in Lancaster County by 2,800%.

YWCA Lancaster: New Choices Program

The New Choices Career Development Program is a no-cost, life-changing opportunity for Lancaster, York, and Chester County's individuals in transition to achieve economic self-sufficiency and financial stability through personal development, career guidance, and job training. Funding received through this request will be used for programing costs, personnel costs, and to directly support Lancaster clients through scholarships.



\$60K GRANT FUNDS DISTRIBUTED
IN 2022-2023



WOMEN UNITED MEMBERS

Jen Lauver, Chair
Kay Burky, Vice Chair

MEMBERS

Beth Y. Bowers	Jen Lauver
Deborah Brandt	Fran Legenstein
Susanne H. Dombrowski	Michelle McCann
Lori Buffington Guisepppe	Susan L. McMullen
Kay Burky	Julie McNamara
Salena Coachman	Kristina J. & Henri P. McVey
Maria DiStravolo Elliott	Krystyna & Peter Oleske
Angelique Frees	Beth & Dominic Rice
Thomas & Sarah Gehret	Joyce Saeger
Kathy Pandelidis Granbois, Esq.	Amy L. Sahn
Jennifer Groff	Angie Sargent
Barbara E. Hall	Sharon M. Sherban
Jill Ranck Hauck	Ellen St. Cyr
M. Louise Hess	Robin D. Stauffer
Sadie High	Bernadette M. Taylor
Ann S. Keim	Ann Treier
M. Diane Koken	Linda Wright
Katherine B. Kravitz, Esq.	Anonymous (1)

This list was finalized on July 1, 2023. We apologize for any omissions of members or step-up members. We also thank supporters who invested gifts under \$1,000 in Women United's mission.



LEADERSHIP SOCIETY

BRONZE LEADERS (\$1,000-\$1,499) *continued*

Amy G. Roe	Joseph J. Swope
Dorothy Rund	Marisa Tademy
Sara Russ	Steph & Jeff Taylor
Linda Sams	Edouardo G Thibault
Amy Sandoe	Camille Thomas
John Sands	James H. & Judy L. Thomas
Mr. Todd W Sangrey	Richard & Joyce Thomas
James & Sally Saxton	Linda Torres
Angela J Schadt	Sheila Traficante
David Schneider	Michael Troutman
William Schori	Jonathan Ulmer
Jeanine & Jeff Schreiber	Terry & Wanda Underkoffler
Tim & Linda Schuetze	Logan Vega
Nicole & J. Seroky	Pam Vnenchak, MD
Linda Sewak	Christopher M.G. Wall
Frederick Shaak, Jr.	John Wayne Weaver
Bridget Shadler	Kenneth Weikel
Bryan Shaver	Greg & Erica Weitzel
Brent & Amanda Shaw	Stephen R. Wenrich
Barbara & David Singer	Kristin Werner
Heidi Smith	Thomas S. Williams
Justin Smith	Andrea Wilson
Philip & Erin Smith	Colby Windholz
Angela Snyder	Melissa Wissler
Allison Snyder	John & Elizabeth Wood
Lisa Snyder	Russell Wynegar
Ellen & Kevin St. Cyr	Lauren Yoder Rogers
Christine Stabler, MD	Tim & Andi Zellers
Donald G. Stafford	Scott & Holly Zieber
Eric R. Stauffer & Carolyn S. Stauffer	Anonymous (30)
Erica Strain	
Mrs. Kelly L. Strunk	
James & Victoria Stuccio	

***This list was created on July 16, 2023. We apologize if your name was omitted.*

COMMUNITY INITIATIVES



Early Learning PA Advocacy

90% of a child's brain is developed before kindergarten. Because of this, access to quality education is essential during a child's early years – the experiences we have in early childhood impact the way in which we see the world. United Way advocates for accessible, equitable early childhood education through activities conducted as part of our affiliation with Early Learning PA. On October 31st, 2022, Kevin Ressler joined Sen. Martin at a ribbon-cutting event to celebrate the opening of the Owl Hill Pre-K Counts Program at Brecht Elementary School.

Pre-K EITC

As a PA DCED Pre-K Scholarship Organization, United Way of Lancaster County accepts contributions through corporations, who then receive a tax credit for that amount. These contributions become Pre-K scholarships for families in Lancaster County. \$69,516.00 in scholarships was distributed to 27 families for the 2022–2023 school year. Each family received scholarships for 40% of their Pre-K tuition expenses.

Lunch & Learns

A lunch and learn series was added to our community impact initiatives to foster connection and build community relationships. It also provides a chance to learn about community-based organizations, service providers and grassroots advocacy groups in the community. Meals on Wheels, Coby's, Off the Streets and Central Penn Food bank have been past sites for Lunch & Learns, which are \$20 per person and are one-hour in duration.

Summer Youth Experience

For 30 years, United Way has administered the Summer Youth Experience (SYE) grant. A total of \$1,000,000 has been invested in local summer programs to reduce summer learning loss and provide youth with unique opportunities. Lancaster Rotary Club is in its 18th year of partnership through SYE. In 2022, the partners challenged the community to embolden their programming, increasing their grant pool to \$40,000. By doubling the grant, the number of camp participants benefiting from SYE assistance increased by 190%, from 900 in 2021 to 2627 in 2022.

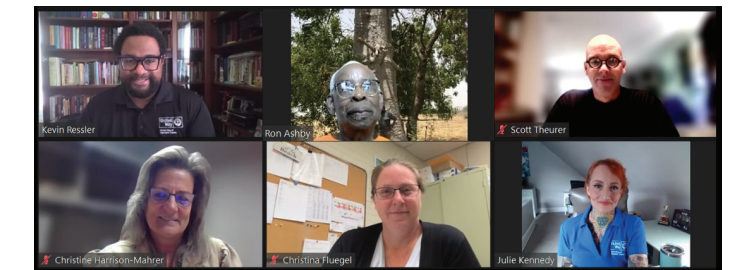


Language Justice Initiative

Language justice refers to every individual's right to communicate in the language they feel most comfortable speaking. Without appropriate resources and accommodations, we risk marginalizing individuals based on their national origin, ethnic identification, and language. In certain scenarios, we risk their health and safety when information is misinterpreted. We hope to enhance existing community resources with a framework of justice that respects peoples' fundamental rights to understand and be understood in the language they feel most articulate and powerful.

Conversations about OUR Community

To date, we have hosted 11 virtual community conversations. These are held monthly and feature a moderator and panelists. Our average registrations consistently trend at 200; those interested are encouraged to register even if they are not able to attend, as they receive a recording shortly after. The CI team is intentional in their selection for the month, attempting to focus on current issues and drivers in the community.



Through the Emergency Food & Shelter Program, United Way of Lancaster County has distributed

4.7 MILLION

over 20 YEARS

Thanks to our EFSP Partners for 2022:

Community Action Partnership | Tenfold | Food Hub | SACA | ECHOS
Good Samaritan | Hands Across the Street | Clare House | Ephrata Social Services
Solanco Neighborhood Ministries | Parish Resource Center | Anchor Lancaster

Emergency Food & Shelter Program

Since 1983, United Way Worldwide has administered FEMA's Emergency Food & Shelter Program, with funds going to over 1,000 United Ways annually. Now in its 40th year, this federal grant program has distributed \$6.5 billion to more than 14,000 community-based organizations. United Way of Lancaster County has facilitated the distribution of \$4.7 million dollars to community-based organizations in just 20 years.

CORPORATE AND EMPLOYEE GIFTS

Thank you to the following companies and their generous employees who supported the 2022-2023 campaign through workplace campaigns, sponsorships, grants, special events and corporate gifts.

PILLAR SOCIETY (\$100,000 and above)

Armstrong World Industries, Inc. The High Companies
 /Armstrong Ceiling Plant Penn Medicine Lancaster
 Fulton Financial Corporation General Health
 The Hershey Company UGI Utilities Inc.

TIER 2 (\$50,000 - \$99,999)

Donnelley Financial Solutions PPL Electric Utilities
 Eurofins Lancaster Laboratories Wegmans

TIER 3 (\$25,000 - \$49,999)

AHF Products PACCAR Inc.
 Barley Snyder PNC Bank
 Irex Corporation School District of Lancaster
 Lititz Mutual Insurance Company Kellogg Company
 Murray

TIER 4 (\$10,000 - \$24,999)

Capital Blue Cross Rhoads Energy Corporation
 Certified Carpet Saxton & Stump, LLC
 Donegal Mutual Insurance Stevens & Lee / Reading
 Electron Energy Corporation Summit Advisory
 Exelon Traditions Bank
 M & T Bank Truist
 Met-Ed/ First Energy United Way of Lancaster County
 PA State Employees Combined Weis Markets
 Appeal Wellspan Ephrata Community
 Packaging Corporation of America Hospital

TIER 5 (\$5,000 - \$9,999)

Air Products of Lancaster County Penn State Hershey Medical
 August Mack Environmental Center
 Costco Wholesale Club Rohrs Quarry Inc
 Enterprise Rent-A-Car S & T Bank
 ETEMCO Somat Company
 Morgan Corporation Stauffers Of Kissel Hill
 Orrstown Bank UPMC Health Plan

WORKPLACE CAMPAIGNS

As the world of work changes to meet new demands and employee interests, United Way workplace campaigns have also changed. In addition to the traditional multi-week campaign period with a formal in-person kick-off and presentations by United Way staff and volunteers, our workplaces have also continued to hold virtual events and meetings. Some campaigns run for a month, a week or even just one day. While some organizations continue to use paper pledge forms, others have moved to our online Give at Work platform that provides ease and flexibility for employees to support the causes they care about most.

Workplace campaigns are running throughout the year at companies of all sizes... at manufacturing firms, professional firms, hospitals, nonprofits, small businesses, large corporations. United Way offers a streamlined way for employees to support the most pressing community needs in their area.

From special event fundraisers like parking space auctions, car shows, sub sales and many others to fun internal incentives offered to employees who participate in the campaign, campaign coordinators across the county make their workplace campaigns fun and effective. Their enthusiasm and dedication to helping increase awareness about United Way among their co-workers is something we celebrate every day.

THE IMPACT OF WORKPLACE CAMPAIGNS

One of our longstanding campaign coordinators recently retired. In looking back over her history with the two local companies she worked for and led United Way efforts for, we discovered that she influenced over \$1 million in employee and corporate giving since 1999. Both companies (Isaac's Deli and Murray Insurance) had fewer than 300 employees. Congratulations and our sincere thanks to Deb Miller for your creativity and dedication to making a real difference!



Deb Miller (left) and Rick Rankin (2nd from right) from Murray Insurance present a check to United Way

200+
BUSINESSES
GAVE SUPPORT

FOR A TOTAL OF NEARLY
\$1 Million

240+
COMPANIES INVOLVED
THEIR EMPLOYEES

EMPLOYEES CONTRIBUTED
\$1.9 Million

VOLUNTEER CENTER

United Way of Lancaster County's Volunteer Center connects volunteers with opportunities to serve throughout the community. There are opportunities for volunteers of all kinds – individuals and groups, young and old, corporate groups and families. A volunteer may feed the hungry, tutor, help build a community garden, provide companionship to the elderly, or serve as a board or committee member. No matter their age, ability, status, skill-level, or income, each volunteer is integral to the success of local non-profits and community organizations. Our online volunteer portal provides an extensive list of opportunities that enables volunteers to find needs that align with their interests and to respond, all in one place. This year the Volunteer Center mobilized 1,320 volunteers in our community, and they contributed 14,578 hours of service.



Volunteers work at a city park during the Day of Caring

1,320
VOLUNTEERS
MOBILIZED

14,578
VOLUNTEERS HOURS

\$436,611
VOLUNTEER IMPACT

\$29.95/hr
IMPACT PER VOLUNTEER HOUR

Jackson Day of Action

In October, United Way organized the 2nd annual Jackson Day of Action at Hazel I. Jackson Middle School, along with the namesake's daughter, Cheryl Holland-Jones. Students and staff were joined by experts from Friends of the Chesapeake, the City of Lancaster, Penn State Master Gardener's Program and Thaddeus Stevens Technical College to revitalize the school's outdoor learning center and stormwater management rain garden.



State Representative Mike Sturla Back-to-school Event

200 volunteers were mobilized through United Way of Lancaster County's volunteer center for PA State Representative Mike Sturla's Back-to-school Event. 1500 students from the School District of Lancaster received free uniforms, haircuts, backpacks, books, and supplies. Over 100 resource providers were in attendance; providing information on their services to participating families.



CORPORATE AND EMPLOYEE GIFTS

TIER 6 (\$1,000 - \$4,999)

AAA Central Penn Milton Hershey School
 Alcon Manufacturing, Ltd Navarro Wright Consulting
 Apex Advertising, Inc. Engineer
 Arconic New Holland North America Inc.
 Bentley Systems Northwest Bank
 Blakinger Thomas Nxtbook Media
 C. S. Davidson One2One Computer Services Inc.
 Cargill Cocoa & Chocolate Oola Bowls
 Central PA Food Bank Penn State University
 CNG Natural Gas Pennsylvania Lumbermens
 Community Action Partnership of Lancaster County Mutual Insurance Company
 Conestoga Valley School District Penske Truck Leasing
 Corman Kokosing Construction PeoplesBank
 Co. The Phillips Group
 Drexel University Ranck Plumbing, Heating, & Air
 ELA Group Conditioning
 Elizabethtown Child Care Center RGS Associates, Inc.
 Ephrata national Bank Rodgers & Associates
 Federal Express Corporation Rossmere Mennonite Church
 Franklin & Marshall College Sharp Innovations, Inc
 Goodville Mutual Casualty Sheetz, Inc.
 Grandview Church Target
 Joe's Famous Wings & Wieners UGI Utilities, Inc.
 Lampeter Strsburg School District Union Community Care
 Lancaster Barnstormers Unvest Bank
 Manheim Central School District UPMC Health
 Maple Press Company Warfel Construction Company
 Members 1st Federal Credit Union Westfield Insurance
 WGAL 8

CORPORATE AND EMPLOYEE GIFTS

PRE-K EITC SCHOLARSHIP CONTRIBUTORS

Capital Blue Cross
Orrstown Bank
PPL Electric Utilities
Traditions Bank
Truist
UPMC Health

FOUNDATIONS

Armstrong Foundation
Brethren in Christ Foundation
Campbell Foundation
Gooding Group Foundation
Hankin Foundation
High Foundation
Lancaster County Community Foundation
Rotary Club of Lancaster Foundation
Steinman Foundation

We apologize if we failed to acknowledge any company's generous philanthropy.

EVENTS



Trike Race 2023



Community Members discuss education at the Neighbor to Neighbor forum



Volunteer participates in Unity Fest's cornhole tournament

Right: OURtoberfest Golf Tournament participants 2022



Level Up & Launch grant announcement event

Left: VITA volunteer event

LEGACY SOCIETY

The Legacy Society recognizes United Way of Lancaster County investors who have perpetuated their giving past their lifetimes. Their planned gifts "pay it forward," leaving a legacy that will continue to improve lives across Lancaster County.

There are a variety of ways to include United Way of Lancaster County in your will or estate plans. Some of the most popular vehicles include:

1. Naming United Way of Lancaster County as beneficiary in your will.
2. Making an outright gift of cash, appreciated stock or real estate.
3. Naming United Way as the beneficiary of a retirement plan.
4. Naming United Way as the beneficiary of an existing or new life insurance policy.
5. Making a gift through a charitable gift annuity.

We invite you to consider making United Way a part of your legacy. To learn more, please contact Barbara Zercher at DonorRelations@uwlanc.org or 717-824-8123.

GIFTS RECEIVED

Lawrence Arnold Trust	Elmer E. & Virginia M. Hansell Trust
Victor L. Baer Trust	Estate of Rodney W. Harnish
Mary L. Baer Trust	Estate of James J. High
Estate of George P. Bolbach	In memory of J. Leroy & Pauline E. Hoeltzel
Estate of Cora M. Burkhart	Estate of Charles B. Hull III
Estate of Betty J. Cannon	Estate of Edmund C. Johnson
Estate of John C. Carter	Estate of William G. Johnstone, Jr.
Estate of Dorothy R. Chapman	Estate of Mary A. Kauffman
Beatrice M. Clopp Trust	John C. Kirchner Memorial Fund
Estate of Walter L. Connor	Estate of Robert E. Knoll
Estate of Nancy Dickersheid	Estate of Herman R. Kramm
Billy DiGilio	Estate of Helen E. Larson
Estate of Genevieve Diller	Gilda M. Markoski Fund
Susan C. Eckert Fund	Estate of Virginia M. Mehler
Estate of Maude M. Eshelman	Charles H. Miller Trust
Paul B. and Maude M. Eshelman Trust	Margaret S. Moss
Paul B. Eshelman Trust	Reuel R. Rupp and Mayanna E. Rupp Trust
Estate of Doris Flick	Mary Sachs Trust
Estate of Waltraud E. Geltmacher	Estate of Verna A. Scott
Gladys L. Good Trust	Estate of Helen A. Shaub
Estate of Wyona R. Graver	Alvin W. Shenk Trust
Estate of Dorothy Ann Haley	Sol J. Slotkin Trust
Estate of Arthur K. & Florence M. Hammel	

Continued on page 17

WE VALUE YOUR DOLLAR, THAT'S OUR WAY!

Campaign
Dollars
\$2,875,674

Through intentional investments in innovation, capacity-building,
and social infrastructure, United Way of Lancaster County
leveraged your donations to generate

\$19,036,611

in community impact dollars through grants and financial
support to the local initiatives highlighted within these pages

EACH DOLLAR DONATED *Created*
\$6.69 IMPACT

LEGACY SOCIETY

GIFTS RECEIVED *continued*

Estate of Keith Spalding	Estate of George H. Wiest
Estate of Hilda Weaver	Elva Boyd Wilson Fund
Estate of Lewis H. Wessinger	Estate of Helen M. Witmyer

LETTERS OF INTENT

Shaun Balani
Scott & Kay Burky
Dr. J. Frederick & Theodora M. Chairsell
Gloria E. Degler
Tony & Sherry Chivinski
Robert J. & Janice A. Cook
Susan & Jerry Eckert
Deborah R. Gerlach
John Gooding
Kathy Pandelidis Granbois, Esq.
Edward A. Hauck & Stefanie B. Valar
Anita Hess
Carol D. Hess
Ken & Louise Hess
David E. Hosler
Suzette & Richard Kneidler
Walt & Fran Legenstein
Richard Haughton Livesey III
Mrs. Mae F. Livesey
Iris S. MacRae
Joe & Anna Molony
Ronald & Julie Myer
James E. & Mary E. Shreiner
Sue Suter
Ann & Ron Vail
Rick & Colleen Watson
Anonymous (1)

*We apologize if we failed to honor anyone's generous
philanthropy. We will be working to update our Legacy Society.*

HONORARIA

IN HONOR OF THESE VERY SPECIAL PEOPLE:

In honor of **Align clients who have birthdays in September**, from:

Align Wealth Strategies

In honor of **James Hoehn**, from:
EDC of Lancaster County

In honor of **Bill Nies and his 75th birthday**, from:
Emily Ritholz & Timothy Reusing

In honor of **Jeremy Nieli**, from:
Stephen Nieli

In honor of **Kevin Ressler**, from:
Robert Krasne

In honor of **Michelle Batt**, from:
Marshall Miller

MEMORIALS

IN MEMORY OF THESE VERY SPECIAL PEOPLE:

In memory of **Allan Ray Frey, Sr.**, from:
Universal Civil Construction, LLC

In memory of **Glen T. Roe**, from:
Amy G. Roe

FROM OUR BOARD CHAIR

In turbulent times, I am particularly grateful to live in this compassionate community, and to champion United Way of Lancaster County's harnessing of that compassion to help our most vulnerable neighbors. United Way of Lancaster uniquely coordinates multifaceted community efforts to not only address immediate needs, but, remove barriers and build foundations to improve quality of life across our county. Fundamentally, we value the strength and impact of Lancaster County's many community based organizations — and we understand the exponential impact when we combine efforts in strategic ways.



“Fundamentally, we value the strength and impact of Lancaster County's many community based organizations — and we understand the exponential impact when we combine efforts in strategic ways.”

This year, we continued to assist our community's most vulnerable through the work of our grant recipients and the provision of services. To spur innovation, the Level Up and Launch grant initiative awarded \$750K. In addition, organizations working to improve women's financial stability were granted \$60K by Women United. Internally, our 211 Call Center provided crucial information and referrals to nearly 65,000 resident requests. This was a 30% annual increase in contacts seeking help meeting basic needs like housing, food, transportation, and health care. VITA, our Volunteer Income Tax Assistance program, secured \$9 million of refunds and saved \$2 million in tax preparation fees, keeping more than \$11 million in Lancaster County's economy. VITA is also now providing year-round services, expanding both reach and impact. We are proud of these accomplishments, while remaining acutely aware of the need to continue to adapt and improve.

United Way of Lancaster County has been serving this community for nearly 100 years. I am awed and humbled to be leading the Board through such a weighty milestone. I am also confident our new President and CEO, Kate Zimmerman, will skillfully navigate emerging challenges, while steadfastly building on our solid foundation. Her collaborative nature, broad community connections and level headed leadership promise a productive next chapter.

Beth Riley
United Way of Lancaster County
Board Chair

GIVE. ADVOCATE. VOLUNTEER. LIVE UNITED™



THE HIGH COMPANIES ARE PROUD SUPPORTERS OF UNITED WAY OF LANCASTER COUNTY.

High and its coworkers share United Way's vision of a world where all individuals and families achieve their human potential through education, income stability, and healthy lives. Each year, High conducts a corporate campaign to help United Way partners in the communities in which we live, work, and play. High coworkers have demonstrated their generosity by giving their time, talent, and financial support for the needs of vulnerable populations.

Thanks to High coworkers, United Way, and to all in our communities who help us Live United.

Thank you to High for sponsoring the printing of this community report.


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Community Commitment.



**United Way of
Lancaster County**

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